STEP I
REGISTER AS AN ATTENDEE

- Access the event page on your browser - https://www.accelevents.com/e/RISE2020
- Click the button that says "Register" or "Buy Tickets"
- Enter the required personal information then click Continue
- Click Continue it's a free ticket!
- Click Close to complete your check out
- You should receive an email confirmation for your registration

STEP II
SELECT THE SESSIONS YOU WANT TO ATTEND

- After registration, you'll be taken back to the event site, when you scroll down, you should see the list of sessions that you can join.
- Though this is not a required step, you can pre-select the sessions that you want to attend by clicking the "Register" button next to the session title.

STEP III
ENTER RISE 2020

- Access the event page on your browser. You can check the confirmation email that is sent to you and click the View Event Details button to be redirected to the event page.
- Click the Enter button to enter the virtual event hub. The button should be visible 30 minutes before the start of the first session (Monday, 11/9 at 9:00 am).
- Enter the email address you used to register and enter your password, then click Submit. If it’s your first time to log in, just create a password. You should be redirected to the virtual event hub.
- Note: If after logging in, it does not redirect you to the virtual event hub, just click the Enter Event button again.
When entering the event hub for the first time you will be prompted to create a profile. You can add as much or as little information as you would like. The information will be useful in networking with other attendees and the speakers.

Once you have submitted your event profile you can access the RISE event lobby. Here you can interact with other attendees using the feed or live chat, you can also add images, and use emojis.

In the RISE Conference lobby you find the conference agenda, recordings of sessions that are not live or join upcoming live sessions.

On the Expo page you can visit the exhibitor booths, set up meetings, and view any materials or videos they have posted.


**TROUBLESHOOTING**

**IF YOU'RE HAVING A HARD TIME LOGGING IN OR JOINING THE SESSIONS, HERE ARE SOME TIPS TO MAKE IT WORK:**

- Use the recommended browser (Chrome)
- Make sure that your browser is up to date
- Refresh your page:
  - Windows: Ctrl + F5
  - Mac: Command(⌘) + Shift + R
- Clear your browser's cache:
  - Chrome: Settings > Privacy and security > Clear browsing data
  - Clear data
  - Safari: Command(⌘) + Alt + E
- Access the page in an incognito window (Ctrl + Shift + N)
- Restart your device
- Try the other recommended browsers (Safari and Firefox)
- Check your internet connection / speed (it should be at least 5mbs)

**Need Help?**

Email nyscirsevents@gmail.com